

Accessibility statement for Drewsteignton Parish website.

This accessibility statement applies to www.drewsteigntonparish.co.uk.

This website is run by Drewsteignton Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- the text will not reflow in a single column when you change the size of the browser window
- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- video streams do not have captions
- you cannot skip to the main content when using a screen reader

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

If you need information on this website in a different format like accessible PDF, large print or audio recording:

- email: clerk@drewsteigntonparish.co.uk
- call: 01837 83484
- contact: Alice Turner, Parish Clerk

We'll consider your request and get back to you within 30 days

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact:

- email: clerk@drewsteigntonparish.co.uk
- call: 01837 83484
- contact: Alice Turner, Parish Clerk

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the ‘accessibility regulations’). If you’re not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website’s accessibility

Drewsteignton Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

The content listed below is non-accessible for the following reasons

Some of the content is meet the regulations but there are accessibility issues with some of the content

For example:

It is not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content

It is not possible for users to change text size without some of the content overlapping

Content that’s not within the scope of the accessibility regulations

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents. As soon as possible, we plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they’re not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

Preparation of this accessibility statement

This statement was prepared in October 2020. It was last reviewed in August 2021.

This website was last tested in July 2021. The test was carried out by Drewsteignton Parish Council.